

Terms and Conditions

The Scheme for promotion of CNG is organized by Torrent Gas in its various Geographical Areas across India. The applicability and validity of the promotional scheme may vary from time to time across Geographical Areas/Districts. These schemes are governed by the following terms and conditions, including any subsequent amendments hereto.

Scheme Applicability	Applicable GAs	Scheme Period
- LGVs (65 to 150 WL CNG cylinder capacity), - TATA Ace Pro with 45 WL CNG Cylinder capacity and - Tata Magic (CNG).	All Torrent Gas GAs	Upto 15 th November 2026

1. All participants in this offer are deemed to have read and accepted the terms and conditions.
2. CNG continues to be available at all the Gas Outlets of Torrent Gas without this offer also and this offer is in no way binding on the customer.
3. All the schemes are valid and applicable only for CNG variants of vehicle categories mentioned in the above table.
4. Scheme benefits may vary as from location to location and/or vehicle segment/category wise.
5. This offer is open to all customers who:
 - a. are residents or permanent residents of India
 - b. are eighteen (18) years of age or above
 - c. have a valid Indian Identity Card
6. The scheme is valid up to 15th November, 2026.
7. Under the said offer, customers will be entitled to receive Free CNG (amount as per applicable scheme) on purchase of a new OEM fitted CNG Light Goods Vehicles (LGVs) (65 to 150 WL CNG cylinder capacity), TATA Ace Pro with 45 WL CNG Cylinder capacity and Tata Magic (CNG) located within the geographical areas authorized to Torrent Gas as mentioned in the table above within the scheme validity period.

8. Note that all free CNG benefits / salesperson incentives are subject to TDS guidelines under Section 393(1) [Table Sl. No. 8(iv)]. If a customer's or salesperson's cumulative rewards cross ₹20,000 in a financial year, a 10% TDS will apply to the total reward value. In the absence of a valid PAN card, TDS will be deducted at the rate of 20% as per Section 397(2) (b)i, and Torrent Gas reserves the right to withhold or adjust the reward value accordingly.
9. The vehicle must have been registered in any one of the RTOs within Torrent Gas's GA boundaries.
10. The customer will receive a cover containing an inactive Axis Bank Gift Card and a welcome letter, at the time of successful delivery of the booked vehicle. The amount for free CNG offer will be loaded on the Axis Bank Gift Card within 15 working days of the receipt of all requisite documents such as OEM Form along with Identity and Address Proof of Customer, Booking & Delivery Invoice.
11. Claim documentation as per our standard guidelines, vehicles purchased under scheme in September need to be submitted at the latest by October end, similarly for vehicles purchased under scheme in a month needs to be submitted by end of next consecutive month.
12. The prepaid Axis Bank gift card must be activated as per the directions mentioned in the envelope with minimum KYC.
13. For customers and salesperson, the incentive amount will be credited only to the mobile number mentioned on the vehicle invoice.
14. The incentives to avail the free CNG at Torrent Gas CNG Outlets will be credited into Axis Bank Gift Card. This amount can be utilized only at the whitelisted Torrent Gas CNG Outlets.
15. The money credited in the Axis Bank Gift Card can be utilized by the customer at the Torrent Gas CNG Outlets across India, for purchase of CNG within 6 months from the date of disbursal.
16. The unutilized amount shall lapse automatically after the expiry of the card issued or six months from the date of card loading – whichever is earlier. Extension in the validity of the card will not be considered.
17. Torrent Gas shall not be responsible for any loss /damage/theft/misuse of CNG Gift Card. No Replacement card shall be provided.
18. This Scheme cannot be clubbed with any other existing promotional Scheme.

19. All applicable taxes, including fuel surcharge, are to be borne by the customers. Torrent Gas is authorized to deduct applicable TDS amount.
20. The Person to Bank, Person to Person or cash out are not permitted from the Axis Bank Gift Card (i.e. this value credited cannot be transferred to anyone or encashed).
21. Torrent Gas can amend and/or withdraw the Scheme at any time without assigning any reason thereof. Torrent Gas reserves the right to amend the terms and conditions of the Scheme at its discretion without any intimation. In case of any difficulty, dispute, or issue arising in relation to card usage, scheme documents, or interpretation of the scheme, the decision of Torrent Gas shall be final and binding on all participants. No legal proceedings or claims shall be maintainable against Torrent Gas in this regard.
22. Employees of Torrent Gas and its associates, their immediate family members, are not eligible for the offer.
23. All participants in this offer expressly consent to public disclosure of their names, photos and for publicity purposes connected to the offer as deemed fit by the company. All participants also consent to cooperate and participate in any publicity activities that may be organized by Torrent Gas.
24. The participants understand and agree that their participation in the offer is voluntary and at their own risk and Torrent Gas is not liable to any person whether in tort, contract, statute or otherwise for any direct, indirect, incidental or consequential damages or costs in connection with their participation in the offer.
25. The offer and all information published and related to it (including text, graphics, symbols, logos and trademarks) are protected by copyright and trademark and remain sole property of Torrent Gas and respective co-partners.
26. By participating in the offer, the participants consent to their personal data being used by Torrent Gas for purposes related to the offer.

Force Majeure

27. Torrent Gas shall not be liable for any default in respect of the offer due to any act of God, war, riot, strike, lock out, industrial action, fire, flood, storm, change in Government regulations, technical or system failures or any event beyond reasonable control of Torrent Gas.
